

**Lochaber Housing Association
Asset Operations Lead**

Person Specification

Qualities	Essential	Desirable
Skills & Experience	<p>Educated to degree level in relevant technical or building discipline or equivalent relevant experience in asset management services at a senior level.</p> <p>Significant operational experience in asset management, property services, or repairs within housing.</p> <p>Experience of managing contractors, procurement, and contract performance.</p> <p>Ability to analyse data, manage budgets, and deliver operational plans.</p> <p>Excellent IT skills and highly effective at using management information.</p> <p>An understanding of the health and safety obligations for an RSL within tenants homes, the wider community and our office environment</p> <p>Good knowledge of the legislative and regulatory framework.</p> <p>Experience of working in a supervisory/management role, leading teams and effectively motivating others.</p> <p>Demonstrable experience of delivering a first class maintenance service.</p> <p>Experience of reviewing effectiveness of service delivery.</p> <p>Experience of improving performance targets.</p> <p>Experience of liaising with external agencies.</p>	<p>Experience within a Registered Social Landlord delivering an asset management service.</p> <p>Evidence of continued professional development.</p> <p>Health and Safety qualification at Management level.</p> <p>Experience of preparing regulatory returns or submissions.</p> <p>Experience of working with governance processes such as Board or Committee reporting, policy administration or compliance frameworks.</p>
Personal	<p>Strong leadership skills with experience managing a staff team.</p> <p>Excellent communication,</p>	<p>A strong commitment to the overall aims & objectives of the Association.</p> <p>Capacity to work flexibly.</p>

	<p>problem-solving, and decision-making abilities.</p> <p>Ability to be positive, and enthusiastic in approach to work.</p> <p>Respect for others and commitment to equal opportunities.</p> <p>Ability to work to flexibly & effectively plan & prioritise workloads within set timescales.</p> <p>Current valid driving licence.</p>	
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