

LOCHABER HOUSING ASSOCIATION

INCORPORATING

LHA PROPERTY SERVICES AND LOCHABER CARE & REPAIR

COMPLAINTS FORM

This form is provided to assist you in making a complaint about any aspect of our services. You can also make a complaint in person at our office, by phone, in writing by letter or by e mail. Whatever method you choose to make your complaints please do so in conjunction with our Complaints Procedure leaflet, which is designed to assist you.

On completion, please forward this form to our office at 101 High Street, Fort William PH33 6DG or submit it by email to comments@lochaberhousing.org.uk

Your name:

Your address:

Your contact telephone number(s):

Date:

Please tell us about your complaint (continuing on a separate sheet if necessary):