

**NOTES OF MEETING OF YOUR VOICE PARTNERSHIP HELD IN THE  
LOCHABER HOUSING ASSOCIATION OFFICES AT 101 HIGH STREET  
ON 29<sup>th</sup> May, 2019 at 12:00**

**Present:**

Tenants: Julia Foster, Pamela King, Brian Green, Colin Lynn, Clive Steer

Staff: Margaret Moynihan, Sheena Coull, David McAdam, Brian Pearson,  
David MacLaren (Chair), Lee Groundwater (Minutes)

**Apologies:**

Tenants: Brian Smith, Miraslaw Rzeczkowski, Robert Cairns, Sabine Partiska, Christine Clephan, Marion & Bill Davidson, Tina & Jan MacLugash.

<b>1. Welcome and introductions</b>	
<p>David MacLaren welcomed and thanked everyone for attending the meeting. Partnership members present introduced themselves.</p> <p>David MacLaren listed the apologies and informed every one of the fire emergency procedure and the location of the toilets in the office.</p> <p>David MacLaren also reminded partnership members of the agenda for todays meeting and if anyone wanted to discuss specific issues relating to their own tenancy, home or community, that staff will meet with them following the meeting and have a private conversation to address any issues.</p>	
<b>2. Actions from The Previous Your Voice Meeting Held On 26<sup>th</sup> February, 2019 – Matters Arising</b>	
<p>David stated that we are working on the revisions that were suggested at the last meeting concerning the Housing Management Information leaflets and that the revised leaflets will be brought back to the next Your Voice meeting.</p> <p>Colin Lynn asked if there was a Your Voice meeting before the board meeting on the rent review. Margaret stated that this is already happens but we could look at getting your voice members more involved in the process.</p>	

<b>3. Healthy Engagement TPAS – Led by Brian Pearson</b>	
Brian handed out a copy of the flyer that explains the healthy Engagement event and that LHA would be holding a meeting for members to be involved in the process on the 20 <sup>th</sup> June. He stated that this would be over a lunch time and would probably be for 3-4 hours	
<b>4. Estate Management - Led by Brian Pearson &amp; Sheena Coull</b>	
<p>Brian and Sheena talked through a presentation on the Estate Management Policy. One of the main points was parking. Julia Foster stated that there is a serious problem with parking in the Glenfinnan area as tourist often park on her street causing obstructions. Brian then asked about caravans and large vehicles and whether LHA should give permission for these vehicles or not. The group agreed that as long as the vehicles were not causing a problem to the neighbourhood then they should be allowed.</p> <p>Sheena then mentioned that there is currently no guidance in the policy regarding the bike stores used in Heathercroft Drive and explained that the tenants in this area have the right to request one but asked if they should be allowed a second one. The group agreed that a second one should be allowed if they maintain their rent, but priority should be given to those currently without a store.</p>	
<b>5. Board Of Management Update – Led by Margaret Moynihan</b>	
Margaret stated that the Data Protection policy was discussed at the latest board meeting and this was circulated to staff to read and sign. She also mentioned that the board were looking at carrying out some internal audits on our systems.	
<b>6. New Developments &amp; New Build Properties – Led by Brian Pearson</b>	
Brian Pearson informed the group of the up and coming developments for LHA. These are as follows:	

<ul style="list-style-type: none"> <li>• 30 Unit approvals (Tigh Aran and Hobbs Ground, Spean Bridge)</li> <li>• 28 Units - site starting (Mallaig and Tigh Aran)</li> <li>• £2.8 m HAG spend this financial year</li> <li>• Development in Lochside School (29 LHA units) is progressing as planned and will consist of 23 LHA Social Rented Units (2x4B6P, 4x3B6P, 8X2B4P houses &amp; 9X2B4P Flats) and 6 LHA LIFT units (4X4B6P and 2X2B4P due for completion in October 2019).</li> <li>• Partnership development with Link Housing is progressing in Upper Achintore. This will be over 3 years and 300+ units of mixed Social Rented and LIFT with no Flatted properties.</li> </ul>	
<p><b>7. Upcoming Opportunities to Participate – Led by David MacLaren</b></p>	
<p><b><u>Newsletter</u></b></p> <p>David MacLaren showed everyone a copy of the new newsletter and asked the group if they were happy with the suggested name of (Lochaber View). Julia Foster said that maybe summer view or winter view might be better. The group liked the idea. However, thought it might be a bit confusing. The group then agreed that Lochaber View was suitable.</p> <p><b><u>Tenant Talk</u></b></p> <p>Brian then should the group a couple of examples of Tenant Talks from other associations. One was a video that Cairn did with an accompanying document. Brian Green said it would be good to look at doing a video and that would be something he would be interested in. He also said that we could look at doing cartoon characters for staff at LHA for the accompanying document. Margaret said that these were good ideas and if he is willing to work with us on that, she would be grateful. David said that he would hand Brian Greens contact details to Brian Pearson. Brian Pearson then asked if what the group felt was the best way forward, would they prefer it being brought to your voice or a working group. They would prefer it to be discussed at a full your voice meeting.</p> <p><b><u>Garden Competition</u></b></p> <p>Melody Robinson explained that LHA did a garden competition annually and that someone from the Your Voice group represents tenants on the judging panel. She asked the group if anyone wished to take part in the judging.</p>	<p><b>Action</b> LHA’s biannual newsletter named Lochaber View from Summer 2019.</p> <p><b>Action</b> Contact details passed to Brian.</p> <p><b>Action</b> Judging carried out throughout</p>

<p>Julia Foster said that she judged last year, and it was good fun but won't be able to do it again this year. Brian Green said he would like to be involved and it was agreed that he would be the Your Voice representative for this year's garden competition.</p>	<p>Lochaber on 26<sup>th</sup> July, 2019</p>
<p><b>8. Open Forum</b></p>	
<p>David showed a DVD about Care and Repair in Scotland featuring the Lochaber Team. The group found the DVD insightful and wondered if Maureen Cameron could do a talk for the group.</p> <p>David asked if the group had anything they wanted to discuss. Julia said that she had recently seen an advert about communal areas being turned in to wildlife sanctuaries. Sheena said LHA was looking into this and would bring more information to a future meeting.</p> <p>Other suggestions for future guest speakers included: Scottish Fire &amp; Rescue Service Fire Safety Officer, Highland Councils Community Warden.</p>	
<p><b>9. Date, Time &amp; Location of Next Meeting</b></p>	
<p>The Meeting agreed that the next Your Voice Meeting will be held in Lochaber Housing Association's Office on the week commencing 19<sup>th</sup> August 2019.</p> <p>Meeting ended at 2.00 P.M.</p>	